

## Booking Procedure

### Step 1: Contact us via website, email or telephone

You can contact us via telephone, e-mail or via our website to express interest in a hunting safari with Arc Africa Hunting Safaris.

Please also include a guide on what animals you wish to pursue, the number of people planned in your party and the expected duration of your trip.

### Step 2: We will reply to you with a proposal

Within three working days of receiving your request, we will send you a detailed proposal depending on your specific requirements stated in the initial contact at Step 1.

### Step 3: Negotiation & Amendments

Communication to continue until agreement has been reached regarding the proposal, making sure safari dates and specific wish list has been confirmed. During this stage, we may also give you a call to clarify any part of the proposal, should you so require.

### Step 4: Confirmation of travel details

Once you have agreed to the proposal, please let us know via telephone or e-mail. It will now be necessary to provide us with your correct arrival and departure flight details.

Please also indicate whether you would like to bring your own rifles or whether you intend to rent a weapon from your Outfitter/Professional Hunter.

### Step 5: Safari confirmation, Deposit and Invitation Letter

After making all the necessary arrangements, we will send you a safari reservation confirmation letter and our banking details. A deposit of 50% of the total day fee will be required to confirm your booking with the balance of the day fees due 30 days prior to arrival. Deposits will only be returned for cancellations which are made more than 6 months from the arrival date or at the discretion of Arc Africa Hunting Safaris. Current exchange rate will be taken into account when dealing with refunds. We hold the right to cancel the safari at any stage, in which case, the full deposit paid will be returned, also taking the current exchange rate into account. Deposits with regards to pre arranged packages, a 50% deposit of the total safari is required to confirm your booking. A discounted trophy fee will be returned for trophies not taken.

*There is currently a scam related to the hunting industry where client email address lists are stolen. Emails are then sent out to clients requesting deposit payments into bank accounts that are not affiliated to the outfitters/agent. Please call Justin Cawood personally at +27 (0)83 469 7600 to verbally confirm that I have indeed sent to you an invoice and to confirm bank details for payment.*



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**telephone:** +27 (0) 83 312 8960  
**address:** PO Box 236, Bleskop, 0292  
**website:** [www.arcsafaris.com](http://www.arcsafaris.com)

## **Step 6: Arrival in South Africa & transport to hunting camp**

You will be met at the airport or other agreed point by your Professional Hunter(s). If you are met at the airport, they will be holding a sign with your name and should be visible upon entry to the arrivals lounge. From this point you will be escorted to the hunting camp where we will be based.

## **Step 7: All good things must unfortunately, come to an end - until the next time!**

Prior to your departure on the final day of safari, all paperwork and finances will be concluded at our office. The outstanding balance can be settled by cash or travellers cheque.

Clients will then be escorted back to the airport or other pre-arranged point by your Professional Hunter or a representative of Arc Africa.